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Application Number 09/976.607 Filing Date TRANSMITTAL October 12, 2001 First Named Inventor **FORM** Michael B. Elliott Art Unit 3624 **Examiner Name** Alain L. Bashore (to be used for all correspondence after initial filing) Attorney Docket Number

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ENCLOSURES (Check all that apply)					
Amendm A A Extension Express	smittal Form ee Attached ent/Reply fter Final ffidavits/declaration(s) n of Time Request Abandonment Request on Disclosure Statement Copy of Priority tt(s)	Drawing(s) Licensing-related Pa Petition Petition to Convert to Provisional Application Power of Attorney, R Change of Correspond Terminal Disclaimer Request for Refund CD, Number of CD(s Landscape Table Remarks	pers a on evocation ndence Address	After Al Appeal of Appeal (Appeal Proprie	Enclosure(s) (please Identify :
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT					
Firm Name Vedder, Price, Kaufman & Kammholz, P.C.					
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Date June 9, 2005		Reg. No.	34,414		
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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Michael B. Elliott, et al. Examiner: Alain L. Bashore

Serial No.: 09/976,607 Art Group: 3624

Filing Date: October 12, 2001 File No. 33836.00.0013

Confirmation No.: 3270 Attorney Docket No. 33836.00.0013

Title: METHOD TO IMPROVE DEBT COLLECTION PRACTICES

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AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action mailed March 9, 2005, Applicants submit the following Amendment and Response.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.